



2025 Haida Gwaii & Area Social Service Navigator

For Community Resources Across the Northwest Visit: pacificnorthwest.fetchbc.ca

Haida Gwaii Emergency Numbers

Police Southern HG communities250-559-4421
Police Northern HG Communities250-626-3991
Ambulance All HG Communities1-800-461-9911
Fire Departments:
Masset.....250-626-5511
Old Massett Band250-626-5222
Port Clements.....250-557-4355
Daajing Giids.....250-559-4488
Skidegate.....250-559-8300
Sandspit.....250-637-2222

Suicide Crisis Helpline.....9-8-8
Poison Control.....1-800-567-8911
Northern Crisis Line.....1-888-562-1214
Teen Crisis Line.....1-888-564-8336

Hotlines

HealthLink BC8-1-1
Options for Sexual Health.....1-800-739-7367

Pregnancy Options BC.....1-888-875-3163

First Nations Health Authority Doctor of the Day.....1-855-344-3800

First Nations Supports

Aboriginal Patient Liaison (Prince Rupert Hospital)250-624-2171
Skidegate Health Centre.....250-559-4610

- Community Health Nurse
- Mental Health Clinicians
- Personal Care Aide - Home Support
- Pre & Post Natal Support Worker
- Patient Travel
- Dental Hygienist
- Addictions Counsellor
- Maternal/Child Health
- Diabetes Support/Monitoring

Haida Health Centre (Masset).....250-559-4901

Old Massett Village Council....250-626-3337

- Income Assistance Support

Skidegate Band Council.....250-559-4496

- Housing
- Income Assistance Support

Niislaa Naay Healing House...250-626-3911

Home & Community Care

Home Care

- Skidegate.....250-559-4610
- Queen Charlotte.....250-559-4902
- Masset.....250-626-4725
- Old Masset.....250-626-3911

Adult Day Program
Skidegate.....250-559-4781

Housing & Food Security

Transition House
Masset.....250-626-4666
Old Massett Foodbank.....250-626-7517
Feed the People Foodbank...250-559-4100
Foodbank Coordinator.....250-882-0367

Children, Youth & Families

Ministry of Children and Family Development.....250-638-2311
Island Wellness Society.....250-559-4767

- Child Care Resources & Referral.....250-889-3057
- Child & Youth Counselling.....250-559-4767
- Outreach & Victim Services.....250-893-7045
- Lending Library.....250-559-4711

Haida Gwaii Society for Community Peace - Masset.....250-626-4664

- Counselling for Children Who Witness Violence.....250-626-6057
- Victim Assistance Program.....250-626-6049
- Stopping the Violence Women's Counselling.....250-626-6052

Northern Health Community Services Masset.....250-626-4725

- Speech & Language Program
- Infant Development Program
- Dietician
- Mental Health & Addictions
- Supported Child Care Program

Head Start Program
Skidegate.....250-559-8120
Haida Child & Family Services Society

- North end.....250-626-5257
- South end.....250-559-8400

North Coast Community Services
Family Connections Centre...250-627-7166

Child/Youth Counselling
Island Health250-559-4767

Mental Health & Addictions

Mental Health & Addictions Services

- N.H Community Service.....250-559-4933
- Masset.....250-626-4725

Gaw Tlagee (Old Massett)
Niislaa Naay.....250-626-3911
HIGaagilda (Skidegate)
Xaaynangaa Naay.....250-559-4610
BC Schizophrenia Society
Daajing Giids.....250-600-0215

- Mental Health Family Support & Education

Education & Employment

Hectate Strait Employment Development Society

- Queen Charlotte.....250-559-0049
- Masset.....250-626-3236

Island Wide Literacy Services
Daajing Giids.....250-559-8398

- Family & Adult Literacy Program

Coast Mountain College
Prince Rupert.....250-626-3670

Legal Services

Haida Gwaii Legal Project Society
Queen Charlotte.....250-559-9042

- Help with legal issues including housing, wills & estates, EI appeals, WCB, social assistance & child support

Legal Aid.....1-866-577-2525
Restorative Justice Program (Island-Wide).....250-626-3522

Finances & Government Forms

Service BC Office

- Queen Charlotte.....250-559-4452
- Masset.....250-626-5278

Old Massett Social Development.....250-626-3343

- Support with Income Assistance

Ministry of Social Development & Poverty Reduction.....1-866-866-0800

- Income Assistance
- Disability
- Supplemental benefits for patients receiving income assistance

Employment Insurance & Sickness Benefits.....1-800-206-7218
Medical Services Plan.....1-800-663-7100
Canada Pension Plan & Old Age Security.....1-800-277-9914

Transportation

Eagle Transit.....250-559-4461

- Between Queen Charlotte and Masset, reduced fare for travel to medical appointments.

Northern Health Connections (off island).....1-888-647-4997
Travel Assistance Program.....1-800-663-7100

Community/Public Health North End

Gaw Tlagee (Old Massett)
Niislaa Naay.....250-626-3911
Gaw (Masset)
Northern Haida Gwaii Hospital.....250-626-4700
Northern Haida Gwaii Health Centre.....250-626-4702

South End

HIGaagilda (Skidegate)
Xaaynangaa Naay.....250-559-4610
Daajing Giids
Xaayda Gwaay NgaaysdII Naay (Haida Gwaii Hospital).....250-559-4900
Haida Gwaii Health Centre....250-559-4901
KK'il Kun (Sandspit)
Sandspit Medical Clinic.....250-637-5403
NH Community Service
Directory.....250-559-4902
Gaw (Masset).....250-626-4725



Pacific Northwest
Division of Family Practice
An FPSC initiative

**TO ORDER MORE COPIES
OR TO UPDATE:
250-917-8927
pnwadmin@pnwdivisionbc.ca**